



Date: 10.08.2023

The Manager
BSE Limited
Corporate Relationship Department
Phiroze Jeejeebhoy Towers
Dalal Street
Mumbai- 400001
Scrip Code: 531162

Dear Sir / Madam,

The Manager
National Stock Exchange of India Ltd
Listing Department
Exchange Plaza, 5th Floor, Plot No. C/1
G Block, Bandra Kurla Complex
Bandra (E), Mumbai-400 051

**Symbol: EMAMILTD** 

#### Subject: Intimation for Schedule of Nuvama Conference Call & Investor Presentation

Pursuant to Regulation 30(6) of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, please find below the schedule of the Investor Conference to be attended by the Company's management team along with the presentation on Company's overview.

Nuvama India Conference 2023	Singapore - 16-17 August 2023
	Hongkong - 18 August 2023

The aforesaid information is also disclosed on the website of the company at <a href="https://www.emamiltd.in">www.emamiltd.in</a>

This is for your information and record.

Thanking You.

Yours Sincerely,

For Emami Limited,

Ashok Purohit
Dy. Company Secretary
Membership No: F7490

Encl: a/a



# Company Overview

August 2023

#### Disclaimer



Some of the statements made in this presentation may look forward looking information that involves number of risks and uncertainties. Such statements are based on certain assumptions, estimates, projections or plans that are inherently subject to significant risks, uncertainties and contingencies that are subject to change. Actual results can differ materially from those anticipated in the Company's forward-looking statements as a result of a variety of factors, including those set forth from time to time in the Company's press releases and reports and those set forth from time to time in the Company's analyst calls and discussions. We do not assume any obligation to update the forward-looking statements contained in this presentation.

No part of this presentation shall form the basis of or may be relied upon in connection with any contract or commitment. This presentation is being presented solely for your information and is subject to change without notice.

Previous years' financials re-casted as per Ind-AS.



## Background



Flagship company of the Emami Group One of the leading and fastest growing personal and healthcare businesses in India

Promoted and founded by RS Agarwal and RS Goenka

Commenced commercial operations in 1974

Lead by the founders and the 2<sup>nd</sup> generation promoters; supported by a team of professionals

Experienced
eminent
Independent
Directors on the
Board with diverse
background

Category creator with a differentiated niche positioning

Products based on Ayurvedic formulations

## Key Numbers



3,406 cr.

Revenues generated in FY23

6

Power Brands enjoying market leadership

450+

Portfolio of Products across brands

140+

Products sold every second across the world

70

Countries where Emami Products are sold 9.4 lac

Outlets under Emami's Direct Distribution

4.9 mn

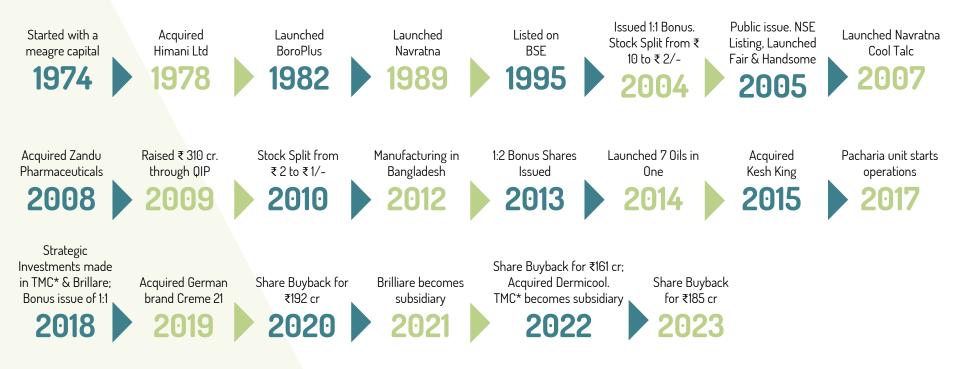
Outlets where Emami's products are available

6.5 cr

Households where Emami brands are used

### Milestones





#### **Board of Directors**









R.S. Goenka Non Executive Chairman



**H.V. Agarwal**Vice Chairman &
Managing Director



Mohan Goenka
Vice Chairman &
Executive Director



**S.K Goenka** Executive Director



**A.V. Agarwal**Non Executive Director



**Priti A Sureka** Executive Director



**Prashant Goenka**Executive Director



**Anand N. Rathi** Leading financial and investment expert



**C.K. Dhanuka** Industrialist



Debabrata Sarkar Ex-Banker



**Anjani Kr. Agrawal** Former senior partner, EY



**Anjan Chatterjee**Marketing veteran and hotelier



Avani V Davda
Business Leader &
founding CEO, Tata
Starubucks



**Rajiv Khaitan** Advocate & Sr. Partner Khaitan & Co

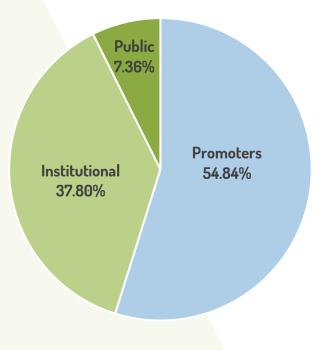


**Mamta Binani** Advocate & Insolvency Professional

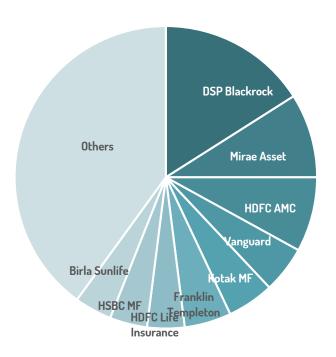
# Shareholding Structure



#### Shareholding break-up\*



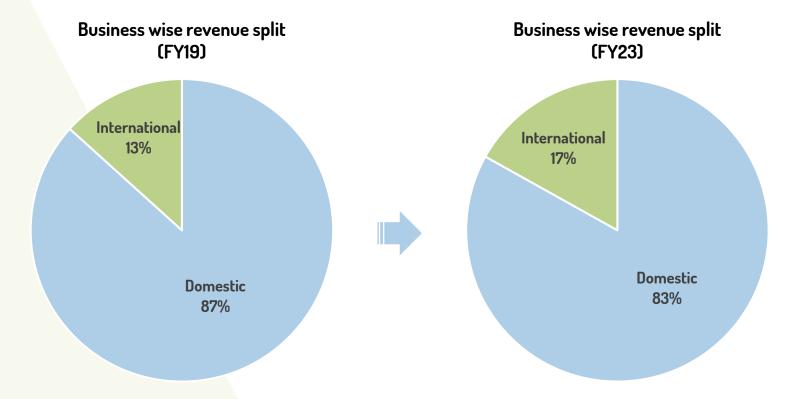
#### Major institutional investors\*



\*As on 21st July'23

# Revenue Split





## Key Brands



#### Navratna



ANDU



₹750 crore+

₹750 crore+

₹550 crore+

₹300 crore+

Cool Oils and Cool Talc

Pain Balms, Healthcare products in OTC. Generics & Ethicals

Antiseptic Creams, Body Lotions, Hygiene Range, Aloe Vera gel, Petroleum Jelly & Prickly Heat Powder

Ayurvedic Medicinal Oils, Shampoos, Conditioner & Capsules



emami MENTHO PLUS B A L M

**7**OILS<sup>™</sup> IN ONE NON STICKY HAIR OIL

emami

Dermi COOL

₹200 crore+

Radiance Creams and Face

wash for men

Pain Balm

~₹200 crore

~₹150 crore

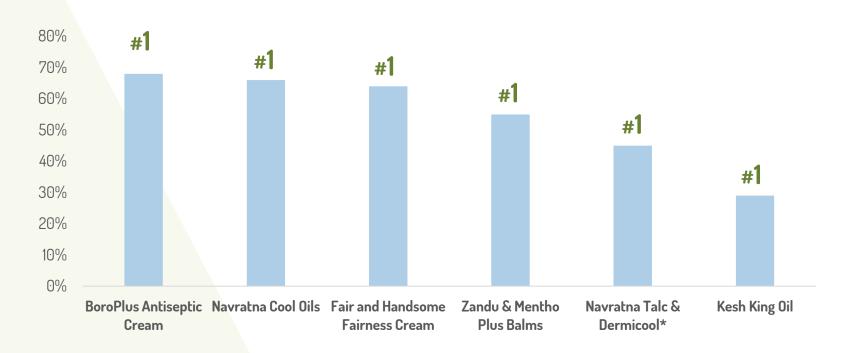
Light Hair Oil

₹100 crore+

Prickly Heat and Cool Talc

# Market Leadership across Power Brands





Source: AC Nielsen MAT Dec'21 \*AC Nielsen MAT Sep'19

#### Navratna



- Market leader in a niche Cool oil and Cool Talc category with no significant competitors
- Extended to Extra Thanda oil, Gold oil,
   Therapy range and Cool talc
- Endorsed by Salman Khan & Varun Dhavan
- Navratna Cool Oil used by 3.2 cr households and Cool Talc used by 1.3 cr households across India



## Pain Management range



- Zandu largest pain balm brand in India
  - Extensions in Ultra power Balm, pain relief oil & roll on
- Mentho Plus positioned as headache specialist
- Zandu Fast Relief, India's only pain relief brand endorsed by The Indian Association of Physiotherapists
- Endorsed by Sonu Sood & The Great Khali
- Zandu Balm used by ~5 cr and Mentho Plus Balm used by 3.1 cr households across India



#### BoroPlus



- India's trusted multipurpose No.1
  Antiseptic Cream
- Extensions in Soft Cream,
   Moisturizing Lotions, Prickly Heat
   Powder, Aloe Vera gel, Petroleum
   Jelly & Hygiene range
- Endorsed by Akshay Kumar, Ayushmann Khurrana & Nushrratt Bharuccha
- BoroPlus Antiseptic Cream used by
   6.5 cr households across India



## Kesh King



- India's no. 1 Hairfall Expert
- Complete range of products from Ayurvedic medicinal oil, shampoo, conditioner, capsule and Onion Range
- Internationally Certified for superior product efficacy and comprises 21 rare ayurvedic herbs made by using Tel Pak Vidhi.
- Endorsed by Shilpa Shetty & Ali Fazal
- Kesh King Ayurvedic Medicinal Oil used by 82 lac households across India



## Male Grooming Range



- Fair and Handsome- first brand to revolutionize men's grooming segment in India
- Successfully extended into face wash
- Endorsed by Salman Khan
- Fair and Handsome Radiance cream used by 65 lac households across India
- ► HE Deodorants, launched in 2014, available in aerosol & active range



## Zandu Healthcare Range



- Health expert offering ayurvedic solutions for lifestyle-related health problems
- OTC Range- Major products include Zandu Pancharishta, Zandu Nityam, Zandu Kesari Jivan, Zandu Chyawanprash etc
- Generics and Ethicals Range Wide range of ayurvedic generic and ethical products
- Endorsed by Amitabh Bachchan, Ajay Devgn & Divyendu Sharma
- Created a Digital Healthcare ecosystem and launched D2C portal- Zanducare



#### Dermicool



- One of the leading brands in the Prickly Heat and Cool Talc Segment
- Acquired in March 2022 from Reckitt Benckiser for ₹432 crore (excluding taxes & duties)
- Iconic brand with a strong brand equity- High consumer connect through its vastly popular jingle, 'Aaya Mausam Thande Thande Dermicool Ka'
- High growth (Pre COVID 4 year CAGR of 11%) & low penetrated category (~12%)
- Used by 70 lac households across India



#### Domestic Presence

- Headquartered in Kolkata, West Bengal
- State-of-the-art R&D centre in Kolkata
- 4 Regional offices
- 26 depots across India

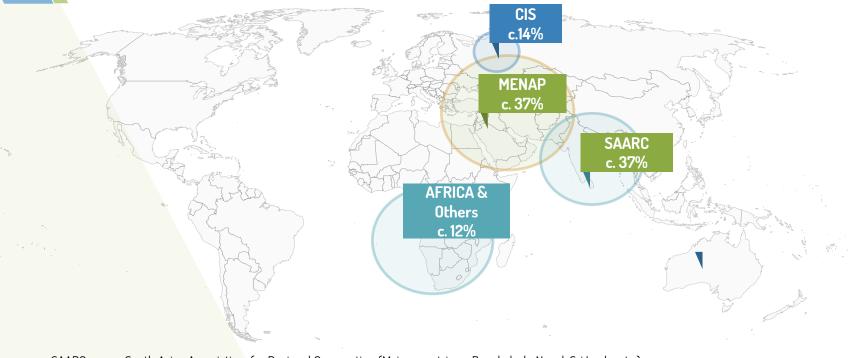


Emami's Corporate Office in Kolkata



## Global Presence





SAARC South Asian Association for Regional Cooperation (Major countries – Bangladesh, Nepal, Sri Lanka etc.)

MENA Middle East & North Africa (Major countries – KSA, UAE, Qatar, Oman, Kuwait, Bahrain etc.)

CIS Commonwealth of Independent States (Major Countries – Russia, Ukraine etc.)

## Manufacturing Strengths



- 7 manufacturing units in India
  - 2 units in Guwahati enjoying fiscal benefits
  - WHO-GMP certified manufacturing units
  - State-of-the-art plants with high degree of automation
- International manufacturing unit in Bangladesh
- 35+ third party manufacturing tie-ups in India
- International third party manufacturing tie-ups in Sri Lanka, Germany, Thailand and UAE
- Units recognised for environment protection initiatives, best labor practices and employee health & safety



State-of-the-art manufacturing unit in Pacharia, Guwahati



WHO GMP quality certified manufacturing units in Vapi, Gujarat (left) and Masat, Dadra & Nagar Haveli (right)

Overseas manufacturing unit in Gazipur, Bangladesh

# R&D Strengths



- 30,000 sq. ft. state-of-the-art ultra-modern R&D centre in Kolkata
- Modern laboratory with cGMP practices
- Focus on product innovation, differentiation, cost control and superior quality
- Team comprises qualified ayurvedacharyas and specialized ayurveda scientists
  - ▶ 99 team members
  - Aggregate experience of 978 person-years
  - ▶ 12 PhD/MD holders with 46 post-graduates
- Advisory panel comprising top ayurvedic experts



R&D centre in Kolkata



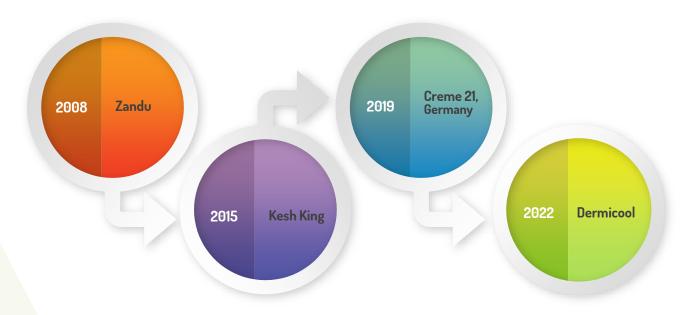
## Inorganic Growth Strategy



#### **Key Attributes**

- Market leadership/ high consumer connect
- Presence in NicheCategory in the Personal& Healthcare space
- High Margins
- Low competitive intensity

#### Key acquisitions



## Strategic investments in startups









**Fur Ball Story** 









**50.40%** Stake

95.36% Stake

20.65% Stake

30.00% Stake

## Celebrity Endorsements



- Emami is a pioneer in engaging celebrities to endorse its brands.
- Emami brands have been associated with more than 60 celebrities over the years.
- Bollywood icons like
   Amitabh Bachchan, Shah
   Rukh Khan and Salman
   Khan have endorsed
   Emami brands



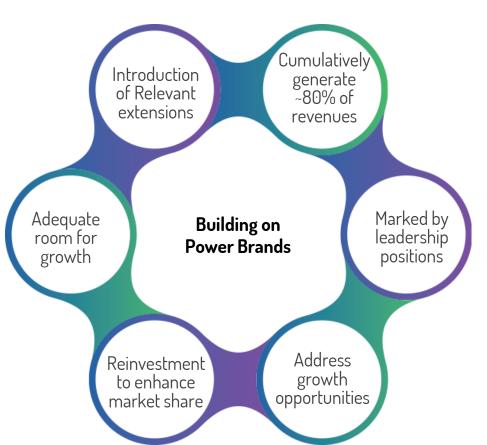
Emami past & present brand ambassadors



## Re-energizing Power Brands

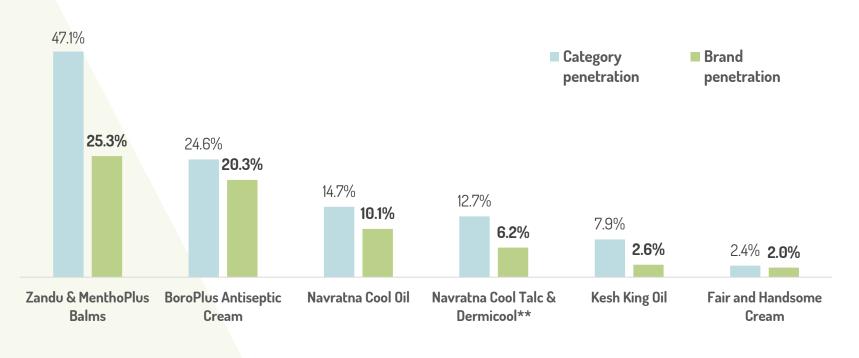


- Emami's brands are in niche categories for mass consumers, a rare interplay of volume and value
- Being niche, brands are relatively protected from competition
- Increased awareness about Ayurveda and Health and hygiene to fuel future growth



# Low Penetration levels... Continuous Growth opportunity





Penetration data basis HHP, MAT March'2023 \*\*HHP, MAT Dec'2022

#### Navratna



- Strengthened presence in core markets (UP, Bihar and Jharkhand)
  - To drive brand recall through integrated 360° campaigns
- Developed new markets (Gujarat, Maharashtra, AP, Telangana and Bengal)
- To drive trials by undertaking large scale activities like salon development program, participation in fairs & festivals along with higher investment in media
- Widened exposure on digital platforms
- Engaged new users (students, housewives and farmers)



# Pain Management Range



- Core markets: Deepen presence in Maharashtra & Andhra Pradesh Telangana, and Karnataka;
- Developing markets: Deepen Zandu relevance via regional media and increase purchase intention with multiple pain indications
- Key focus on Chemist channel and Consumer touchpoints at point of sales and at religious yatras, melas and gatherings.
- Strengthen Zandu Ortho Vedic Oil as a key player in joint-pain oil category by harnessing the "7 Days Visible Improvement" USP
- Establish Zandu Roll-On Flow wrap pack in GT Chemist as a convenient and modern remedy for headaches.
- NPD funnel: New Zandu Fast Relief Gel & Spray



## BoroPlus



- Drive multi-purpose usage specially promoting the moisturising benefit
- Launched new communication with Akshay Kumar showcasing multipurpose usage by the all the members of the family
- Leveraging the digital platform
- Extension of the brand to youth through Aloe Vera Gel and Soft

  Antiseptic Cream making portfolio less dependent on seasonal vagaries.
- Extended to Soaps- introducing new variants
- Added 24-hour moisturisation positioning to Body Lotions portfolio
- Environment friendly with no sulphates/paraben
- To drive accessible price point SKUs like Rs. 5 and 10 and bridge pack



# Kesh King



- Strengthened Kesh King as a complete Ayurvedic solution for hair fall and allied problems
- Rejuvenated Kesh King Shampoo (to arrest hair fall) with new packaging, communication and market mix
- Deepening focus across target audience (25-45)
- Effectively communicating the provenness by International and medical/doctor certificates
- Launched Onion Range
- Kesh King shampoo sachet driven with focused distribution drives
- Overall enhance digital capability & build relevance with new consumer set with new product launches



## Fair and Handsome



- Refreshed packaging with high efficacy claims across cream and face washes
- Introduced new packaging design in line with Men's Face Wash category
- New communication planned to strengthen brand positioning and provide tangible competitive benefit superiority
- NPDs planned to recruit new consumer segments with new age benefits



## Healthcare range



- Focus on Pain, Digestion, Geriatrics and Feminine care etc.
- Relaunched Pancharishta with new campaign featuring Amitabh Bachchan & launched PET bottles to prevent breakage
- Extend penetration among a wider consumer base for laxatives
- Focus on sustained product launches and new category creation— Introducing a series of products focused on immunity building, a target opportunity in the post-COVID world
- Launched innovative ayurvedic cough syrup (sachet and bottle)
- Created a Digital Healthcare ecosystem Zanducare with free doctor consultation
- Increased coverage of Doctors, Retailers and Ayurvedic bhandars
- Sustained awareness building programmes for the medical fraternity



### Dermicool



- Imagery revamp with Superior Brand repositioning
- New TVC with 360 degree media deployment Industry benchmark claims in communication
- Launch of LUP to drive trials & increase penetration
- Deployment of compelling consumer promos
- Geography & Footprint expansion drive
- Launch of 400g upsize SKU to fuel growth in MT & Ecommerce
- Consumer engagement programs in core markets to boost trials.



### International Business

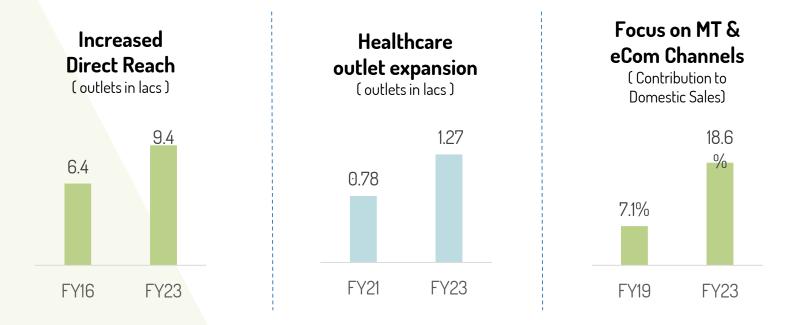


- Working on globalizing Indian Herbal & Natural products
- Focus top 15 countries (~ 85% of global revenues) where key brands. are achieving leadership position
- Innovating portfolio to offer wider range to discerning customers in different cultures
- Tapping available potentials in emerging markets as well those markets where in the business has resurrected after Covid-19 impact.
- NPD funnel to be introduced in coming quarters.
- Gradually scaling up the local manufacturing to respond to local demand quickly
- Federal structure; empower management teams in specific geographies for fast decision making



# Strengthening Distribution





Result: Dependency on wholesale channel reduced to ~35% from ~50% earlier

### Initiatives in Sales & Distribution



# Strengthening rural coverage through Project KH0J -

Target to double rural coverage in 3 years from 32k towns to 60k towns



Rural expansion getting digitized and geocoded giving insights into rural retail level behaviour and buying patterns to ensure higher service levels

#### **Beat Optimization & Geo Tagging**

Beat Optimisation tool initiated to

- Minimise travel distance of the MRs within a beat
- Reduce over-lapping of Beats
- Optimise the Sales Beat area with proper outlet mapping & sequencing.

Non-Optimum Beats before Beat Optimisation



Optimum / Ideal Beats post Beat Optimisation



#### **Upsell & Cross Sell Roll-out**

← Canami Sale	es Order Create		REVIEW	
NEW RENEKU STORES UID: WB-0027569				
BMT: 0.00			TLSD:	
Must Sell ▼				
Search by CRS SK	U GRO	UP		
CRS SKU GROUP		soq	QTY	
7 OILS IN 1 2.5ML	~	27 PC	Qty	
7 OILS IN 1 50ML	~	1 PC	Qty	
BOROPLUS ALOEVERA GEL 150	~	2 PC	Qty	
BP SOAP 50G-NTA	~	0 PC	Qty	
BPAC 5ML	~	8 PC	Qty	
BPAC 6ML - TUB	~	0 PC	Qty	
FAH 8GM	~	11 PC	Qty	
HAIR COLOUR DARK BROWN 20G	~	4 PC	Qty	
MFR 4ML	~	3 PC	Qty	
KESARI JIVAN 900GM	~	1 PC	Qty	

Tool generates customized assortment by a combination of individual store level purchase behavior as well as peer group clustering to arrive at the SKUs that have the highest probability of being bought by the store.

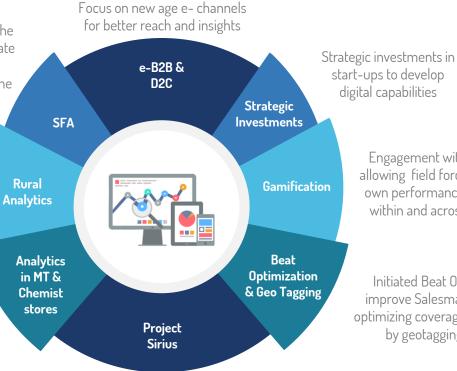
# **Driving Digitalization & Analytics**



Integration of analytical tools with the hand held devices to capture accurate geographic location, store level information and intervene during the call at the point of purchase.

Analytical tools used to identify villages with right potential using external surrogate metrics like size, proximity to highways, number of puccavs kutcha houses, etc., and map them using their coordinates to increase the coverage

> Analytics used to identify the right Modern Trade & Chemist stores. Analytical tools with image processing algorithms used to ensure better instore visibility



Rolled out app for Upsell & Cross Sell enabler for Frontline Sales force.

Engagement with gamification allowing field force to gauge their own performance vs their peers

within and across geographies

Initiated Beat Optimization to improve Salesman efficiency by optimizing coverage and manpower by geotagging of outlets.

### Focus on Modern Trade





Using latest tools to drive high fill rates within store on the store shelves by tracking instore visibility, on shelf inventory and store level line extensions across all Modern Trade Formats and outlets

#### **RESULT**

Increase in contribution from Modern Trade (to Domestic Sales)



### Riding e-Commerce



Products available at all major online marketplaces, Grocery, beauty & pharmaceutical platforms

Focus on D2C-Launched websites for Zandu, Kesh King & BoroPlus

> Products widely available on major eB2B platforms like Udaan & Jio Mart



Launched Digital first products under Zandu, Navratna & Kesh King brands

Addressing >17,000 pin codes (94% of the national universe).

Building advance analytics capabilities for understanding evolving consumer behaviors on realtime basis

#### **RESULT**

Increase in contribution from ecommerce (to Domestic Sales)



### Zanducare



- Created a Digital Healthcare ecosystem and launched e-commerce portal for Zandu Healthcare products
- Catering existing products as well as newly launched e-commerce specific products.
- Contributing 8% to Healthcare range sales
- 11.4 mn unique visitors in FY23
- Average order value of Rs. 560/-
- 14 Digital first launches on D2C portal in FY23
- Free Doctor consultation facility for consumers



# Digital first launches











# 5 year performance



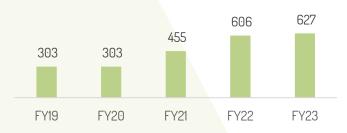
#### Revenues

(Rs. in crore)



# PAT before MAT Credit entitlement of previous years

(Rs. in crore)



#### **EBIDTA**

(Rs. in crore)



#### Reported PAT

(Rs. in crore)



\*Impact of unprecedented inflation & integration of startup subsidiaries in investment phase

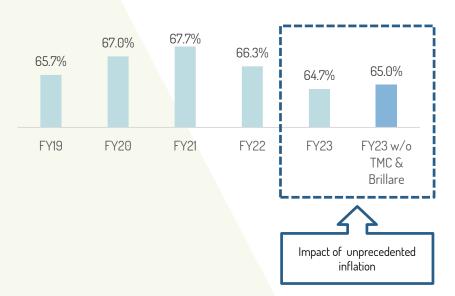
^MAT Credit entitlement of previous years amounting to Rs. 230 cr considered in FY22

## Margin Profile



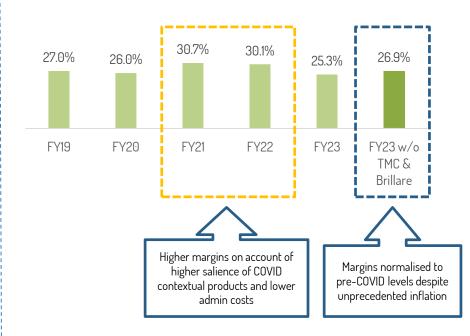
#### Gross Margins

(%)



#### **EBIDTA Margins**

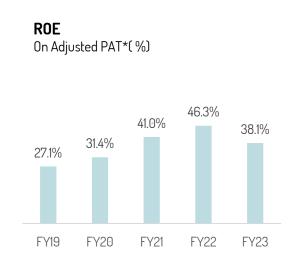
( %)

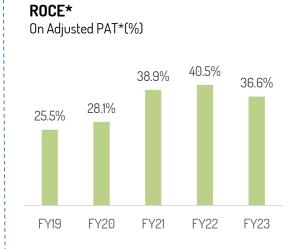


# Key Ratios





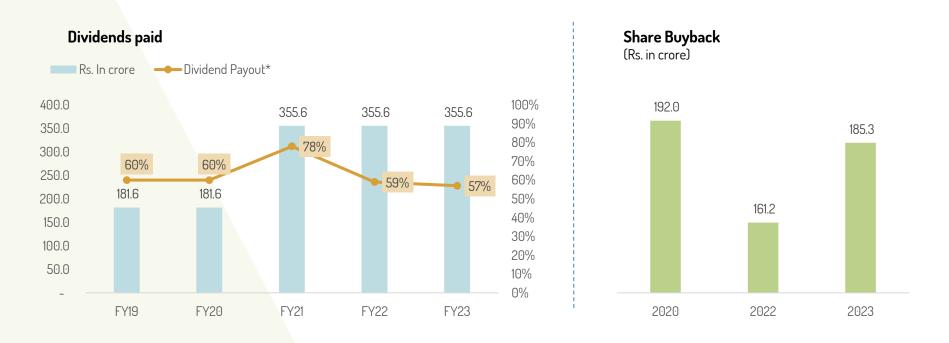




<sup>\*</sup>On Adjusted PAT and excluding MAT Credit availed for earlier years from Net Worth & Capital Employed
Adjusted PAT = Reported PAT + Amortisation of all Intangible Assets + Exceptional items - MAT credit entitlement of earlier year

# Rewarding Shareholders

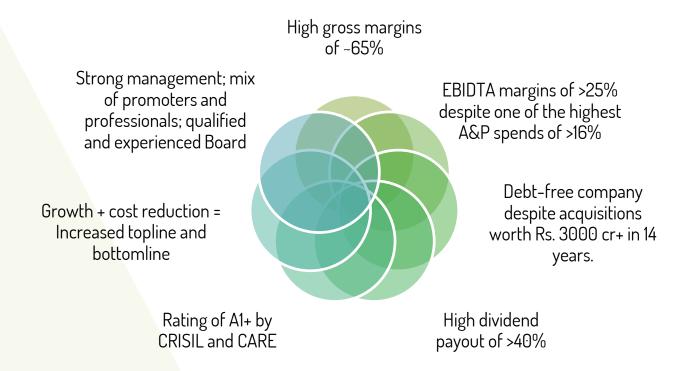




<sup>\*</sup>On PAT before MAT Credit entitlement of previous years

### Key Investment Rationale







### **Environmental Initiatives**







8%

Reduction in energy consumption in FY23

15%

Increase in renewable energy usage in FY23

- Reduced High Speed Diesel consumption in boilers; transitioned into the PNG use in boilers to reduce emissions
- Significant GHG emissions monitored to improve the Company's performance beyond compliance with regulatory standards
- All manufacturing units and offices operate in compliance with applicable environmental regulations



#### **Water Conservation**

13%

Reduction in water consumption in FY23

- Implemented mechanism towards achieving Zero Liquid Discharge at all manufacturing units
- Reducing water intake by utilising treated wastewater within the manufacturing units, thereby reducing dependency on groundwater extraction



#### Plastic Management

**10,204** MT

Waste processed via EPR, accounting for ~74% of total plastic consumption 50%
Usage of Post-Consumer
Recycled Low Density Poly

Recycled Low Density Poly Ethylene (LDPE) in shrink bundling films

25%

Usage of R-PET in PET Bottles for primary packaging of Navratna 40%

R-PET content in PET Jar for secondary packaging of Navratna

### Sustainable Sourcing



# 60%

Input materials sourced from within or proximate districts

# 29%

Inputs sourced directly from MSMEs/small producers

#### Farmer engagement & Rare Herb Cultivation







Cultivation of Chirayta (left) and Kutki (right) in high altitude regions of western Himalaya (2700/2800 m)

Kapur Kachri cultivated at Uttarakhand (2500 m)









Farmers training programmes in various parts of the country

### **CSR** Initiatives



#### Key Focus areas

Enhancing vocational skills

Promoting healthcare

Providing clean water

Promoting education

Social upliftment programs

Sanitation facilities in rural areas

41.1 cr

CSR spends in last 5 years

70,000

Community lives touched in FY23



### Strengthening our Governance



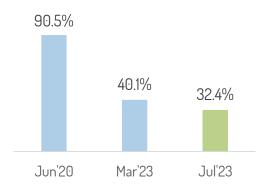
Experienced eminent Independent Directors with diverse backgrounds

Non Executive Chairman 3 women Directors -Among the highest in industry.

96% attendance in Board Meetings A defined compliance matrix for each business location

Digitalization of controls & enhanced automation

#### Reduction of Pledge



Promoter debt and pledge reduced substantially upon repayments done from the proceeds of the sale of cement business

Committed to pare promoter debt by sale of other non-core assets

### Major Awards & Accolades

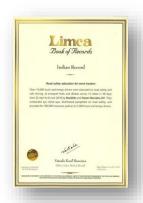




Featured in Forbes India's **Super 50 List** (2017)



Golden Peacock Innovation Management Award (2016), Golden Peacock Innovative Product/Service Award (2019) & Golden Peacock Business Excellence Award (2022)



Featured in Limca Book of Records. for Navratna's "Saarthi 2.0" campaign (2019)



Zandu Balm (35th). BoroPlus (75th) & Navratna (96th) ranked among the "Top 100 Most Trusted Brands" by ET Brand Equity, (2020)



Company of the year- FMCG by CNBC-Awaaz (2020)



Iconic Brands of India - BoroPlus by Fconomic Times (2022)



ET Bengal Corporate Awards by Economic Times (2022 & 2018)



EMAMI LIMITED







# Thank you

#### **Contact Us**

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