

# 8mami

# REFUELLING ITS GROWTH SPIRIT

EMAMI LIMITED COMPANY OVERVIEW JUNE 2022

# DISCLAIMER

Some of the statements made in this presentation may look forward looking information that involves number of risks and uncertainties. Such statements are based on certain assumptions, estimates, projections or plans that are inherently subject to significant risks, uncertainties and contingencies that are subject to change. Actual results can differ materially from those anticipated in the Company's forward-looking statements as a result of a variety of factors, including those set forth from time to time in the Company's press releases and reports and those set forth from time to time in the Company's analyst calls and discussions. We do not assume any obligation to update the forward-looking statements contained in this presentation.

No part of this presentation shall form the basis of or may be relied upon in connection with any contract or commitment. This presentation is being presented solely for your information and is subject to change without notice. Previous years' financials re-casted as per Ind-AS.

All market shares mentioned in this presentation are as per AC Nielsen MAT Dec'21 in volume terms. All Household penetration data (HHP) as per MAT Dec 2021 Conversion rate : 1 US\$ = ₹ 75.90/- (As on 31<sup>st</sup> March 2022) All share price data as on 31<sup>st</sup> March 2022



PART ONE. About Emami Ltd.

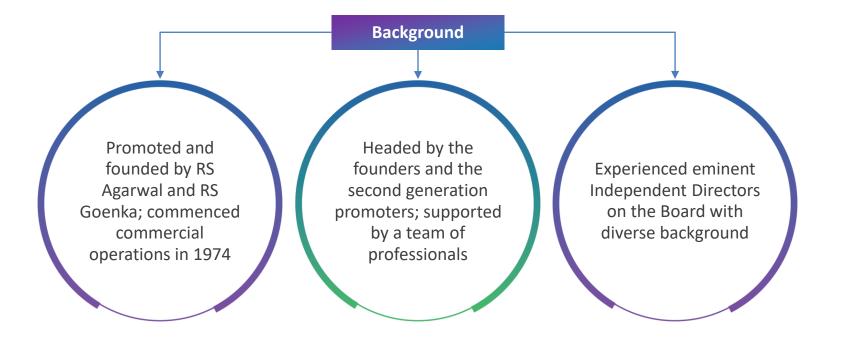
**PART TWO.** Review of Emami's performance in 2021-22

> **PART THREE.** How are we transforming Emami

# PART ONE

ABOUT EMAMI LTD

## WHAT YOU NEED TO KNOW ABOUT OUR COMPANY BEFORE YOU PROCEED



## **KEY FACTS**



# **BOARD OF DIRECTORS**

### **PROMOTER DIRECTORS**





**R.S. Agarwal** Chairman Emeritus & Non Executive Director

R.S. Goenka

Non Executive Executive Director Chairman



Mohan Goenka Vice Chairman & Executive Director



A.V. Agarwal Non Executive Director Managing Director



H.V. Agarwal

Vice Chairman &





Priti A Sureka **Executive Director** 

**Prashant Goenka** Executive Director

**INDEPENDENT DIRECTORS** 



K.N. Memani Ex-Country Head of E&Y, India



Y.P. Trivedi P.K. Khaitan Eminent Tax expert Advocate & Sr. Partner & Advocate Khaitan & Co



S.K Goenka

A.K. Deb Ex-Chief Secretary, Govt. of West Bengal



S.B. Ganguly Professional



C.K. Dhanuka Industrialist



Debabrata Sarkar

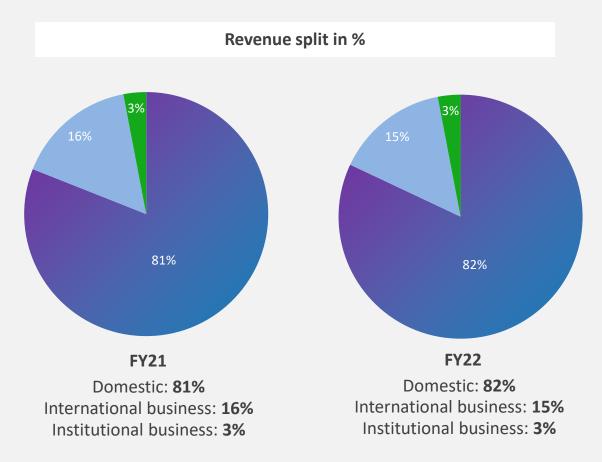
Ex-Banker



Mamta Binani Advocate & Insolvency Professional



# BUSINESS STRUCTURE



# **KEY BRANDS**



# Navratna





## **₹800 crore+**

Pain Balms, Healthcare products in OTC, Generics & Ethicals

## ₹700 crore+

Cool Oils and Cool Talc

## ₹500 crore+

Antiseptic Creams, Body Lotions, Hygiene Range, Aloe Vera gel, Petroleum Jelly & Prickly Heat Powder

## ₹300 crore+

Ayurvedic Medicinal Oils, Shampoos, Conditioner & Capsules



## **₹200 crore+**

Radiance Creams and Face wash for men

emami MENTHO PLUS B A L M

**₹200 crore+** 

Pain Balm



₹100 crore+

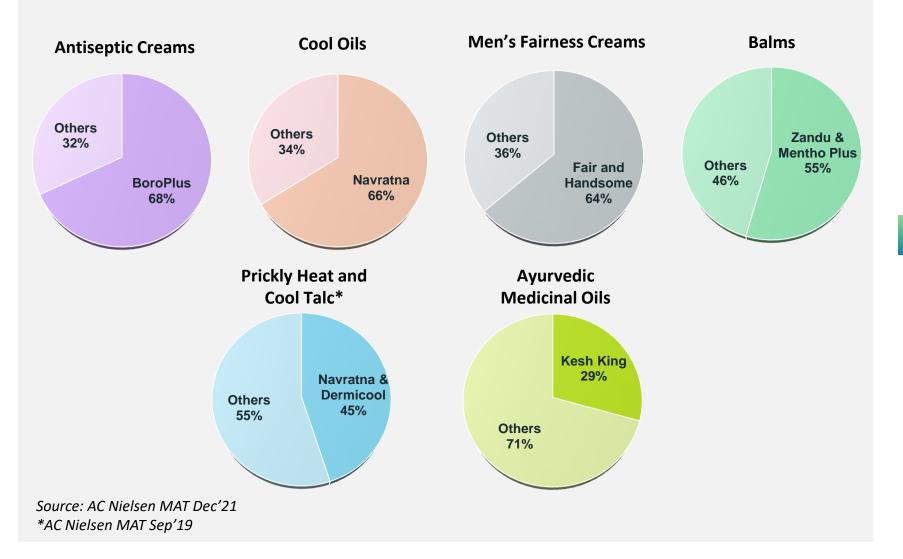
Light Hair Oil



₹100 crore+

Prickly Heat and Cool Talc

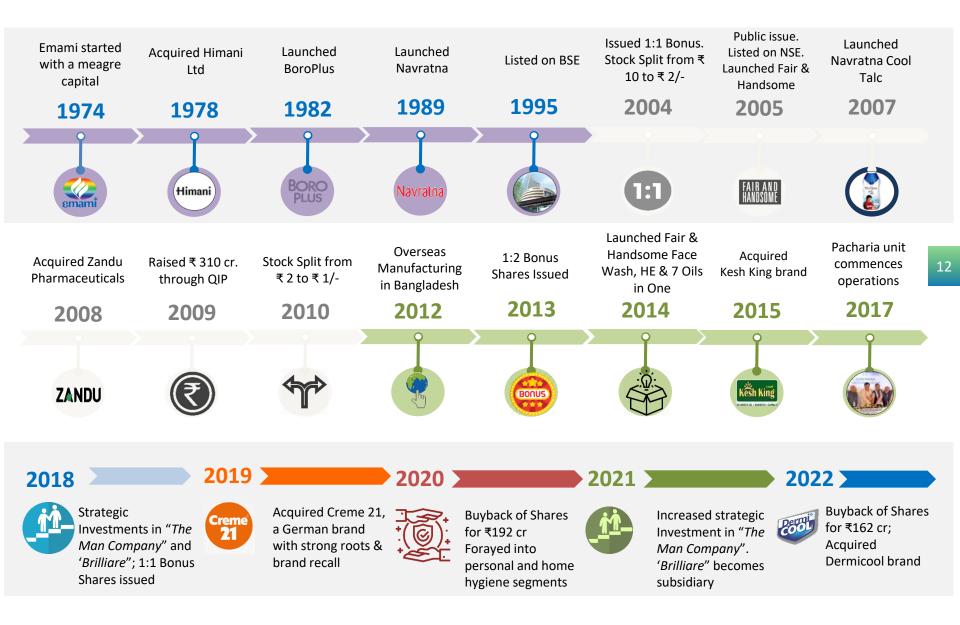
# MARKET LEADERSHIP ACROSS CATEGORIES



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<b>O</b> Locations	Manufacturing strengths	Global footprint	People
<ul> <li>Headquartered in Kolkata, West Bengal</li> <li>State-of-the-art R&amp;D centre in Kolkata</li> <li>26 depots across India</li> <li>Listed on NSE (scrip code: EMAMILTD) &amp; BSE (scrip code: 531162)</li> </ul>	<ul> <li>Seven manufacturing units in India; one in Bangladesh</li> <li>2 units in Guwahati enjoying fiscal benefits</li> <li>WHO-GMP certified manufacturing units</li> <li>State-of-the-art plant with high degree of automation</li> </ul>	<ul> <li>Products sold in 60+ countries across the globe</li> <li>Third party manufacturing tie- ups in Sri Lanka, Germany, Thailand and UAE</li> </ul>	<ul> <li>Professionals having deep experience in respective backgrounds heading key portfolios and functions</li> <li>A team of 3,200+ experienced professionals</li> <li>More than 3,700 feet-on-street members</li> <li>Balance between youth and experience</li> </ul>

# EMAMI'S JOURNEY DOWN THE YEARS



# **BUSINESS HIGHLIGHTS**

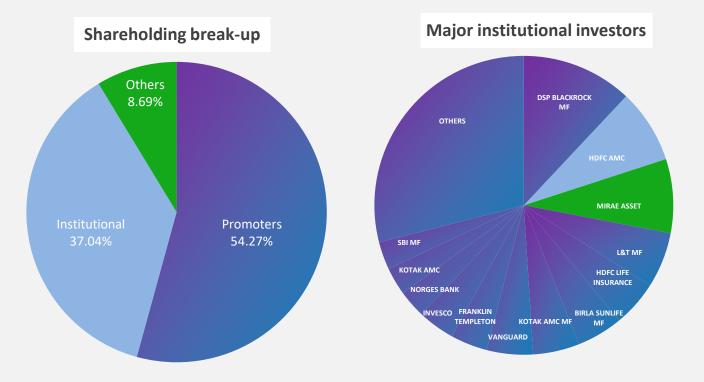
- One of the fastest growing personal and healthcare businesses in India
- ✓ Revenues growing at a 10-year CAGR of 9%
- ✓ EBIDTA growing at a 10 year CAGR of 12%
- ✓ Profits before Tax\* growing at a 10-year CAGR of 9%

- Superior Industry
   Margins-
- ✓ Gross Margins at 66.2%
- ✓ EBIDTA Margins before A&P at 46.2%
- ✓ EBIDTA Margins at 29.8%

- Production in tax-free zones.
- Direct Reach at 9.4 lac outlets.
- Best-in-class IT infrastructure.
- Building capabilities by engaging the best FMCG talents.
- Acquisition opportunitiesvigilant in India and International markets

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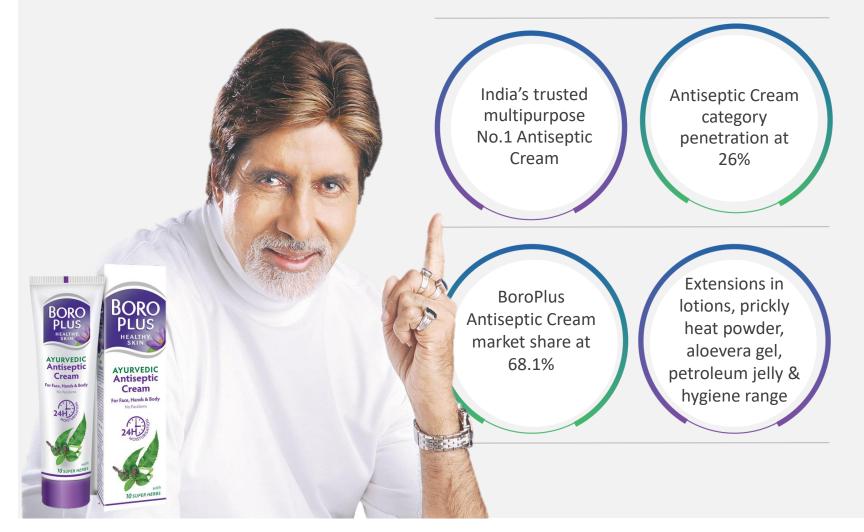
# **OWNERSHIP STRUCTURE**



# **POWER BRANDS**



# BOROPLUS





Zandu - largest balm brand in India Balm category penetration at 39% Balm's volume market share at 54.5%

# ZANDU & MENTHO PLUS Balms



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Offering ayurvedic solutions for lifestylerelated health problems

OTC Range- Major products include Zandu Pancharishta, Zandu Nityam, Zandu Kesari Jivan, Zandu Chyawanprash etc Generics and Ethicals Range -Wide range of ayurvedic generic and ethical products





Leading brand Category penetration Market share **KESH** at only 7% for in the at 29.3% ayurvedic oil ayurvedic oils. KING space Scalp and Hair Medicine AYURVEDIC OIL Kësh King GROWS RVEDIC PROPRIETARY MEDI

Revamped brand and re-launched brand extensionayurvedic shampoo

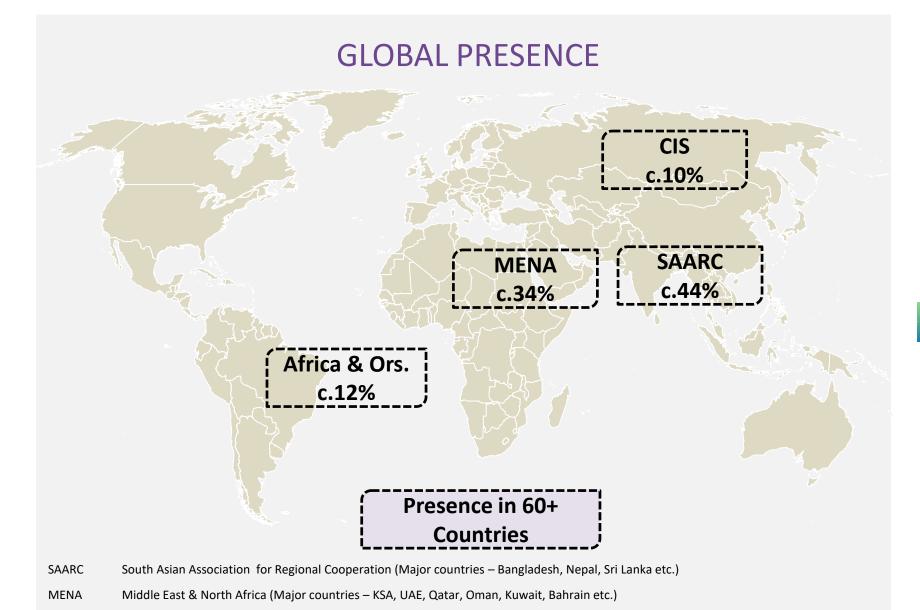
INDIA'S # HAIRFALL EXPERT

emami

# MARKET SIZE AND MARKET SHARES

Brands	Segment	Market Size (₹ bn)	Market Size (US\$ in mn)	Vol. Market share (%)
Zandu & Mentho Plus Balms	Balms	15.1	200	55%
Navratna Oil	Cooling oil	9.7	127	66%
BoroPlus Antiseptic Cream	Antiseptic Cream	6.8	90	68%
Kesh King Oil	Ayurvedic Medicinal Hair and Scalp Care	9.2	121	29%
Navratna Cool Talc & Dermicool*	Cool Talc	7.6	103	45%
Fair and Handsome Fairness Cream	Men's Fairness Cream	2.6	34	64%
Fair and Handsome Face Wash	Men's Face Wash	3.7	48	7%

\*AC Nielsen, MAT September 2019



CIS Commonwealth of Independent States (Major Countries – Russia, Ukraine etc.)

# **CELEBRITY ENDORSEMENTS**



- Emami is a pioneer in engaging celebrities to endorse its brands. These comprise renowned names from India's film industry, sportspersons and performing artists.
- Emami brands have been associated with more than 60 celebrities over the years.
- Invested ~₹ 2400 cr in Advertisement and Publicity in the past 5 financial years
- Bollywood icons like Amitabh Bachchan, Shah Rukh Khan and Salman Khan have endorsed Emami brands

Emami's past and present Brand Ambassadors

30,000 sq. ft. stateof-the-art ultramodern R&D centre in Kolkata

Advisory panel comprising top ayurvedic experts

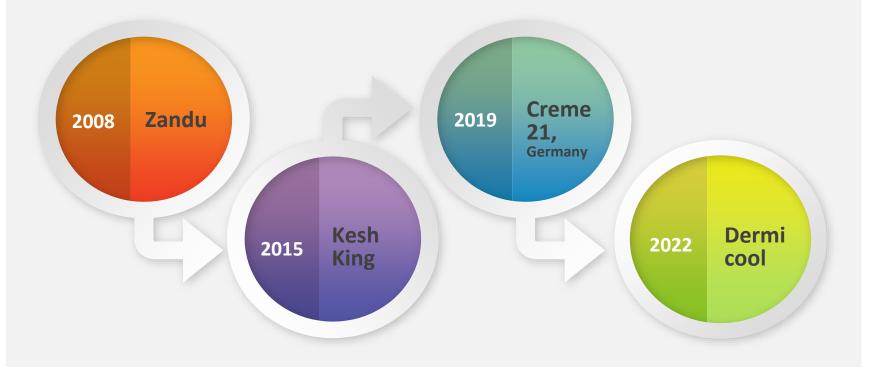
EMAMI'S RESEARCH AND DEVELOPMENT Focus on product innovation, differentiation, cost control and superior quality

Modern laboratory with cGMP practices Team comprises qualified ayurvedacharyas and specialized ayurveda scientists

# INORGANIC GROWTH STRATEGY

## **Key Attributes**

- Market leadership/ high consumer connect
- Presence in Niche Category in the Personal & Healthcare space
- High Margins
- Low MNC Presence/ competitive intensity

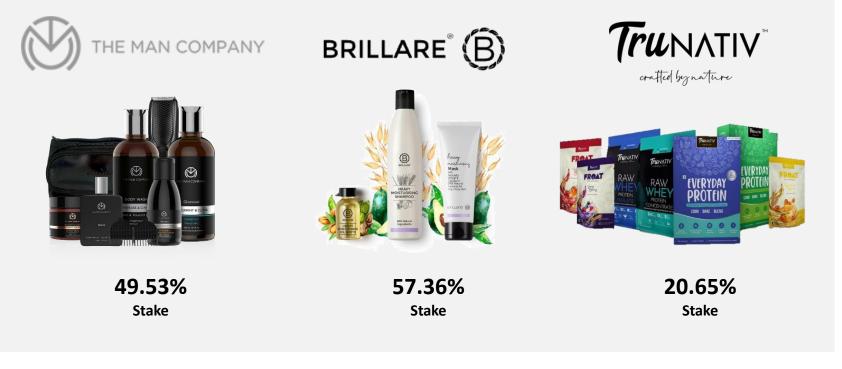


# STRATEGIC INVESTMENTS IN STARTUPS

### **Key Attributes**

- Presence in categories like Natural or Organic Personal Care, Ayurveda, Baby Care, Nutraceutical/ Healthcare, Male grooming, Healthy/ Nutritious Food etc.
- Unique Product idea
- Proof of Concept

### Current investments in-



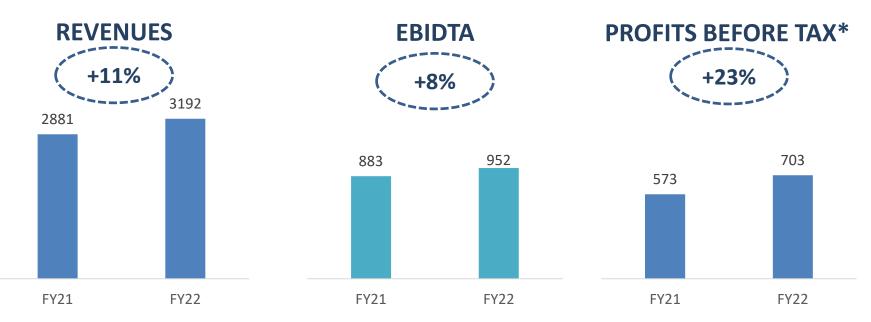
PART TWO REVIEW OF EMAMI'S PERFORMANCE IN 2021-22

# CHALLENGING FMCG TIMES

2nd and 3rd wave of COVID pandemic impacted consumer sentiment and sales High inflationary levels leading to a deceleration in consumer demand and rural slowdown

Industry witnessed an all-time high rise in input costs due to geopolitical tensions

EMAMI'S PERFORMANCE IN FY22 DESPITE THE CHALLENGES



\*Profit before tax & minority interest

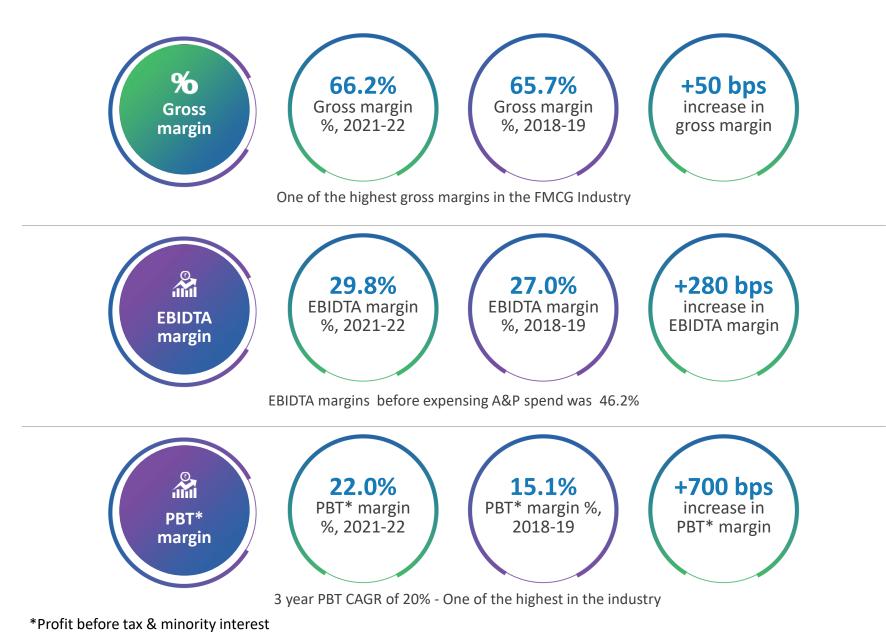
₹ in crore

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# FY22 HIGHLIGHTS

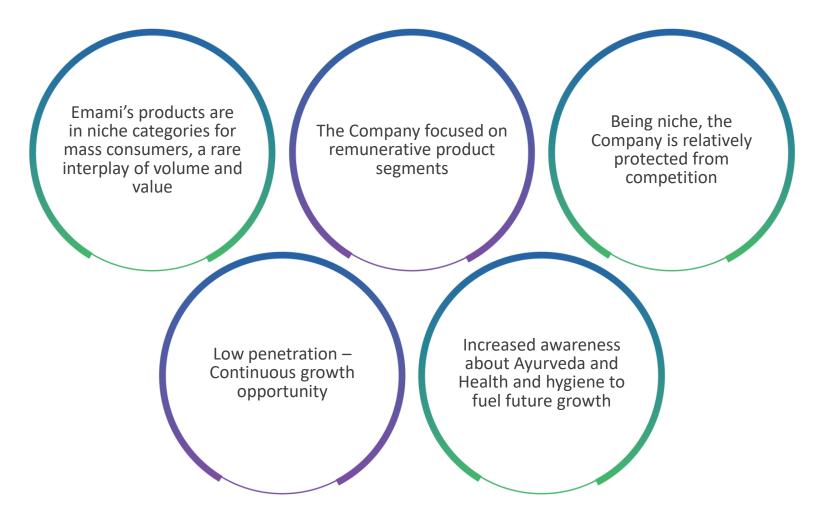
BRAND GROWTH	Global	کی Distribution	Acquisitions & Strategic Investments
<ul> <li>Pain Management Range grew by 18%</li> <li>Kesh King Range grew by 11%</li> <li>Male Grooming Range grew by 16%</li> <li>Healthcare Range sales grew by 9%; Excl. Immunity portfolio, growth of 16%</li> </ul>	<ul> <li>International revenues grew BY 5%</li> <li>Started local manufacturing in UAE (under GAFTA Treaty) &amp; in Thailand to respond to local demand quickly</li> <li>Image: Construct the second second</li></ul>	<ul> <li>E-Commerce grew by 117%. Contributes 5.5% to domestic business (Q4FY22 exit of 7.1%)</li> <li>Modern trade grew by 17%. Contributes 7% to domestic business</li> <li>8,000 towns added in FY22 increasing the rural coverage to 40,000 towns through Project KHOJ</li> <li>Beach in Standalance</li> </ul>	<ul> <li>Acquired "Dermicool", from Reckitt Benckiser Healthcare India Pvt Ltd for a total consideration of ₹432 crore</li> <li>Acquired 20.65% equity stake in Tru Native F&amp;B Pvt Ltd., a D2C Business of nutrition products</li> <li>Brillare became a subsidiary with Emami's stake at 57.36%</li> </ul>
<ul> <li>Boroplus Range grew by 5%; Excl. Hygiene portfolio, growth of 11%</li> <li>Navratna Range grew by 5%</li> <li>7 Oils in One grew by 29%.</li> </ul>	<ul> <li>Share buyback of Rs. 162 cr</li> <li>Dividends at 800% of Equity share capital paid to shareholders</li> </ul>	<ul> <li>Reach in Standalone Modern Trade expanded to 40 cities and 3,300+ outlets</li> <li>Increased reach of Healthcare outlets by 31.7k outlets in FY22 with overall reach of 1.09 lac outlets</li> </ul>	<ul> <li>Increased stake in The Man Company to 49.53%.</li> </ul>

# INCREASED PROFITABILITY



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# EMAMI'S SEGMENTAL PRESENCE HAS WIDE ROOM FOR GROWTH



# PART THREE HOW ARE WE TRANSFORMING EMAMI

# TRANSFORMING EMAMI



# WHAT A TRANSFORMING EMAMI INTENDS TO ACHIEVE

123Grow existing brandsExpand to adjacent categoriesEnter r categories	U	5 Increase the proportion of International Business in overall revenues
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# 9 ENGINES TO RE-ENERGISE EMAMI



### **BUILDING ON POWER BRANDS**





### NAVRATNA

Strengths	niche d	t leader in a category o significant titors	Available in more than 4.9 mn retailers across the country	Successful brand extensions	
4 subtle shift	S		Initiatives		Outcomes
<ul> <li>From standalone extensions</li> <li>From summer to multi-season</li> <li>From core market new markets</li> <li>From single use multiple use</li> </ul>	ets to	Therapy I Strengthe Bihar and To int Develope Maharasi To act pro alc Widened Engaged farmers)	<ul> <li>Introduced premium range (Navratna Gold, Therapy Range)</li> <li>Strengthened presence in core markets (UP, Bihar and Jharkhand) <ul> <li>To drive brand recall through an integrated 360° campaign</li> </ul> </li> <li>Developed new markets (Gujarat, Maharashtra, AP, Telangana and Bengal) <ul> <li>To drive trials by undertaking large scale activities like salon development program, participation in fairs &amp; festivals along with higher investment in media</li> </ul> </li> <li>Widened exposure on digital platforms</li> <li>Engaged new users (students, housewives and farmers)</li> </ul>		<ul> <li>Strengthened market leadership with market share at 66.4%</li> </ul>



## PAIN MANAGEMENT

Strengths

Zandu Balm as all-round solution provider whereas Mentho Plus is positioned as headache specialist Cumulatively account for 57% of India's balm market by value Available in over 2.0 mn retailers across the country

#### 4 subtle shifts

- From single use to targeted applications
- From core markets to wider markets presence
- From generic to pain management expert
- From head to full body

• **Core markets:** Deepen presence in Maharashtra & South India; highlight Zandu Balm as a companion for pain relief (*Hamesha Saath Hamesha Paas*); establish Zandu Ultra Power Balm as *Kadak Balm* for severe headache, strong body ache and cold

Initiatives

- Developing markets: Deepen Zandu relevance via regional media and increase purchase intention with multiple pain indications; initiated permanent high-visibility campaigns
- NPD funnel: Strengthen Zandu Ortho Vedic Oil as a key player in joint-pain oil category by harnessing the "7 Days Visible Improvement" USP and grow the Zandu Roll-On as a convenient and modern remedy for headaches
- Initiated permanent visibility across top performing chemist partners
- Emerging Channels Drive presence in MT and E-Com channels through focus on Balm large packs and Zandu Ortho Vedic Oil
- Grassroot Connect Deeper reach to the end consumers via van activity, temple, ghaat, mela and railway activations



## BOROPLUS

Strengths	Anti-sep leaders positior	hip	Combination of ayurveda and boro is effective yet benign on skin	Availability in more than 3.2 mn retail outlets pan- India	the cate	ned share in emollient egory against IC players
7 subtle shifts			Initia	tives		Desired outcomes
<ul> <li>From anti-septic hygiene</li> <li>From standalone extension</li> <li>From winter use perennial</li> <li>From occasional</li> <li>From standalone blended combin</li> <li>From functional experiential</li> <li>From dependabl responsible</li> </ul>	e to to usual e to ation to		<ul> <li>voung categories like Aloe Vera Gel;</li> <li>Leveraging the digital platform</li> <li>Extended to non sticky soft cream</li> <li>Extended to hand wash and soaps</li> <li>Added 24-hour moisturization positioning to Body Lotions portfolio</li> </ul>			<ul> <li>Greater traction with the youth</li> <li>Widen the market; increase market share</li> <li>Strengthen market leadership</li> </ul>

# **HEALTHCARE RANGE**



ep knowledge in Irveda with a backed by ting-edge R&D scientific Itre accredited by studies fo JSH and NABL efficacy	tanks for new representatives for
irveda with a backed by	y sectoral think- brand
ting-edge R&D scientific	tanks for new representatives for
tre accredited by studies fo	product promotions with

Initiatives	Outcomes	Going ahead
<ul> <li>Relaunched Pancharishta with new campaign featured Amitabh Bachchan &amp; launched PET bottles to prevent breakage</li> <li>Focus on driving Immunity range</li> <li>Focused on Pain, Digestion, Geriatrics and Feminine care etc.</li> <li>Focus on sustained product launches and new category creation</li> <li>Launched innovative ayurvedic cough syrup (sachet and bottle)</li> <li>Created a Digital Healthcare ecosystem-Zanducare with free doctor consultation</li> <li>Increased coverage of Doctors, Retailers and Ayurvedic bhandars</li> <li>Sustained awareness building programmes for the medical fraternity</li> </ul>	<ul> <li>Healthcare range grew at a 3 year CAGR of 16%</li> <li>Pacharishta back on growth path</li> <li>~1 crore users visited Zanducare portal in FY22</li> </ul>	<ul> <li>Digestive: Focus on sustained innovation</li> <li>Laxative: Extend penetration among a wider consumer base</li> <li>Geriatric: Increased focus on targeted consumer outreach programmes</li> <li>Immunity: Introduce series of products focused on immunity building, a target opportunity in the post-COVID world</li> <li>Cough Cold and Immunity : Focus on establishing Zandu Ayurvedic Cough Syrup and creating a larger product bouquet following the pandemic</li> </ul>



# **KESH KING**

Strengths

Strong ayurveda positioning Availability in ~9 lac retail outlets Leading volume market share of 29.3%

#### Initiatives

- Strengthened Kesh King as a complete Ayurvedic solution for hair fall and allied problems
- Rejuvenated Kesh King Shampoo (to arrest hair fall) with new packaging, communication and market mix
- Deepening focus across target audience (25-45)
- Adapted change in product, positioning and packaging
- Focused on convenience (deep root comb applicator on oil)
- Effectively communicating the provenness by International and medical/ doctor certificates
- Launched Onion Range

 Counter inflationary pressure through consumer promos, giving more value to consumer

**Going ahead** 

- Drive trials & distribution with the new launched 30ml SKU @ Rs 49 to drive affordability
- Kesh King shampoo sachet to be driven with focussed distribution drives, large scale sampling, launching new variants, awareness generation activities
- Maintain SOV leadership with sharper communication around hairfall reduction
- Targeted activities in MT & ecom for accelerated growth
- Overall enhance digital capability & build relevance with new consumer set with new product launches



### FAIR AND HANDSOME

Strengths	Expert in Men's Grooming for 15 years	High brand awareness	with 63	t leader 3.8% e market	Availability in more than 1.3 mn retail outlets pan- India
Initiatives					Going ahead
<ul> <li>Refreshed packa products</li> <li>Introduced new with Men's Face</li> <li>New Celebrity - S ambassador</li> <li>New media camp users</li> <li>Refreshed digita age audience</li> <li>eCommerce spece</li> <li>Partnership in ca channels -Visibilita accounts</li> </ul>	differentiated p Wash category Salman Khan – a paign to target F I strategy to del cific large SKUs I	n line Tream new erce	<ul> <li>new bra the new</li> <li>Diversifi target new segment benefits</li> <li>Leverage</li> </ul>	e digital as a platform consumer acquisition	



# DERMICOOL

Strengths

One of the leading brands in its segment

20% market share in the high growth and low penetrated "Prickly Heat & Cool Talc" category Pan-India brand with Direct reach of 1.25 lac outlets and an Indirect reach of ~1.8 mn outlets

#### Background

- Acquired "Dermicool", one of the leading brands in the Prickly Heat and Cool Talc Segment in Mar'22 from Reckitt Benckiser for ₹432 crore (excluding taxes & duties)
- Acquisition funded through internal accruals
- Iconic brand with a strong brand equity- High consumer connect through its vastly popular jingle, 'Aaya Mausam Thande Thande Dermicool Ka'

• Will consolidate Emami to be the #1 player in the category with 45%+ Market Share.

**Opportunity for Emami** 

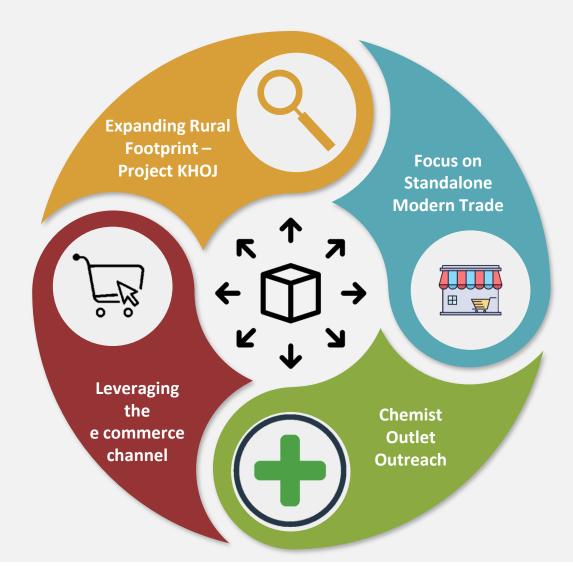
- Navratna Cool Talc is the #2 player; Dermicool at #3
- Strong case for co-existence of Dermicool along with Emami's existing brands
- Found strong synergies and opportunity for growth in core as well as adjacent categories
  - To leverage the category understanding, Emami distribution; optimising trade, consumer & media spends
- Niche category with high margins and low MNC presence is a strong strategic fit for Emami
  - High growth (Pre COVID 4 year CAGR of 11%) & low penetrated category (~12%)
- Highly profitable brand High Gross & EBIDTA Margins
  - EPS accretive in 1st year of operations



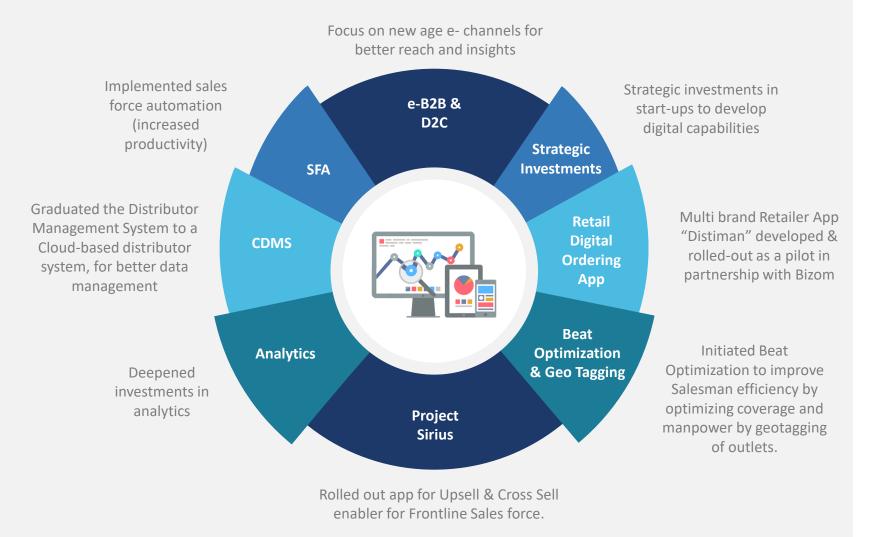
# **INTERNATIONAL BUSINESS**

Strengths	Presence in 60+ countries	Contributing 15% to overall Revenues	3 year revenue CAGR of 10%	
Subtle shifts		Key Initiatives		Going ahead
<ul> <li>Acquisitions in addition to organic growth</li> <li>Being nimble in response to Global economic changes</li> </ul>	<ul> <li>Focus top key brand BoroPlus, leadership</li> <li>Innovating customers Seed, Cass Perfect De</li> <li>Extending &amp; SEA. Ext care from</li> <li>Localizing barriers. ( UAE, Gerr from India</li> <li>Federal st</li> </ul>	creme 21 to Emami st tending the brand to m only cream & lotion br Supply Chains to over Currently goods are be many, Bangladesh, Sri L	<ul> <li>Tapping available potentials in emerging markets as well those markets where in the business has resurrected after Covid-19 impact.</li> <li>NPD funnel to be introduced in coming quarters.</li> <li>Gradually scaling up the local manufacturing to respond to local demand quickly</li> </ul>	

# **DISTRIBUTION FOCUS**



## **DRIVING DIGITALIZATION & ANALYTICS**



# STRENGTHENING OUR DISTRIBUTION



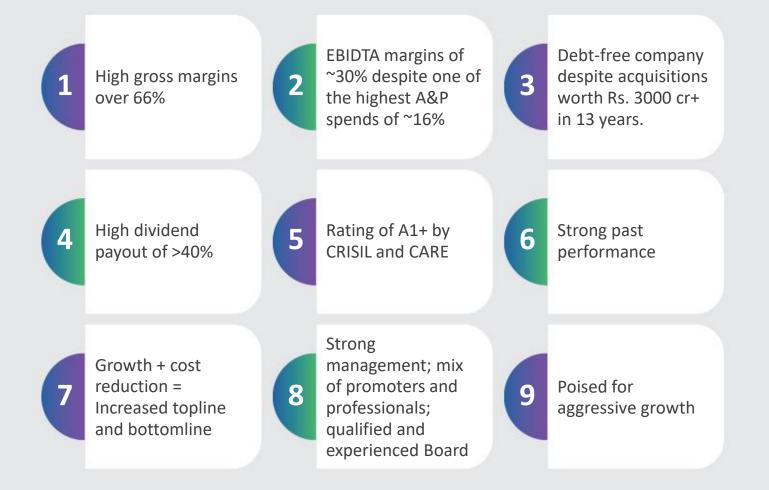
# **RIDING E-COMMERCE**

Overview	Access	Initiatives	Goal		
<ul> <li>Created a mix of in- house experts hired from Ecommerce industry along with specialist vendor partnerships</li> </ul>	<ul> <li>Products available across all major platforms –</li> <li>Marketplaces: Amazon   Flipkart</li> <li>Grocery platforms: Grofers   Big Basket   Flipkart Grocery   Amazon Pantry</li> <li>Pharmaceutical platforms: Pharmeasy   1MG   Netmeds</li> <li>Beauty platforms: Nykaa</li> </ul>	<ul> <li>Ensuring on-time availability of stocks, faster processing purchase orders, higher fill-rates, flexible supply chain response and delivery scheduling</li> <li>Building advance analytics capabilities for understanding evolving consumer behaviors on real- time basis</li> <li>Creating ecommerce- exclusive SKUs and digital first brands</li> </ul>	<ul> <li>Reach ~9-10% of total sales</li> </ul>		
Revenues from e-commerce > 0.5 %, revenues from e- commerce, FY18-19 5.5 % of revenues from e-commerce (FY21-22)					

### STRENGTHENING OUR GOVERNANCE



### **KEY INVESTMENT RATIONALE**



#### Minimising fossil fuel use

Initiated use of renewable energy sources and energy efficient techniques

#### Giving back to the society

Emami promotes healthcare, education, rural development and social upliftment programmes

#### KEY SUSTAINABILITY INITIATIVES

# Reduction in water consumption

Installed new technologies; treated effluent discharge

# Community development

Emami engages communities proximate to its operations to gauge their needsand expectations

#### Sustainable sourcing

Engaged small scale farmers from tribal regions for ayurvedic herbs

#### **Reduction in plastics use**

Reduced plastic usage by adopting paper tray technology, foil modification, PVC film modification and container modification.

## **CORPORATE SOCIAL RESPONSIBILITY**



### **MAJOR AWARDS & RANKINGS**



Awarded the 'Golden Peacock Innovation Management Award' for the year 2016 in the FMCG Sector and 'Golden Peacock Innovative Product/Service Award' for the year 2019 for 'Kesh King Oil Applicator'



Awarded by the Economic Times Bengal Corporate Awards for its 'Best Financial Performance – 2018'



Navratna's 'Saarthi 2.0' campaign, created a record and featured in the prestigious Limca Book Of Records, 2019 by training more than 10,000 drivers on road safety



Featured in the "SUPER 50 Companies" listing by Forbes India



Zandu, BoroPlus and Navratna bagged 35th, 75th and 96th positions among the "Top 100 Most Trusted Brands" by The Economic Times – Brand Equity



Awarded the 'Company of the year – FMCG" by CNBC-Awaaz for the company's outstanding performance

# **Thank You**